



MNR DENTAL COLLEGE AND HOSPITAL

“NAAC ACCREDITED”

(Recognized by MH&FW, Govt. of India & Affiliated to KNR University of Health Sciences)

MNR Nagar, Narsapur Road, Fasalwadi, Sangareddy 50229

Record of action taken



MNR DENTAL COLLEGE & HOSPITAL

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MNR Nagar, Fasalwadi, Saigalreddy, 502294, Telangana State, India

Ph: (08455) 230675, 233333, Mobile: 850056668,

Fax: (08455) 230533/ 230555/ 230899

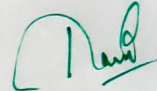
E-mail: mnrdc@mnrindia.org, Website: www.mnrindia.org

COMMITTEE FOR GRIEVANCE REDRESSAL

Grievances Report from 2017 to 2022

Sr. No	DATE/ YEAR	GRIEVANCES RECORDED	GRIEVANCES	ACTION TAKEN
1	2017-2018	0	----	-----
2	6/02/2019	1	Request to wear casual dress instead of regular uniform	The request faced many objections and the committee members upheld the decision to continue with the dress code meant for students in the college. This shall assure discipline and neatness in students. The redressal was sought out for the grievance within a week.
3	4/04/2020	1	Audio-visual coordination issues for online classes.	A detailed discussion on the various factors affecting the audio-visual coordination was taken into consideration, from which it was understood that the student did not have proper internet facilities as they were residing in remote areas. It was deduced that online classes were difficult for them to follow; hence a decision was made to send the PowerPoint presentations to them to be able to understand the classes. The redressal was sought out for the grievance in a day

4	10/9/2020	1	Login issues for online classes.	All the class incharges were given instructions to explain to the students and also have a trial run with them. The redressal was sought out for the grievances within a day.
5	18/01/2022	1	Add additional pickup and drop points.	The transport in charge was informed about the addition of a new stop. The transport in charge agreed to the change and forwarded the proposal to the Assistant Director and management for final approval. The redressal was sought out for the grievance within 4 days.



PRINCIPAL

MNR Dental College & Hospital
MNR Nagar, Narsapur Road,
SANGAREDDY Dist.-502 294 (T.S.)



**MNR DENTAL COLLEGE AND HOSPITAL
SANGAREDDY**

COMMITTEE FOR GRIEVANCE REDRESSAL

Date: 17-01-2022

CIRCULAR

I hereby request all the members of this committee to attend the meeting which will be held on 18th January 2022 at 10:00 a.m. in the board room. Also, I request Transport In charge to be present for the meeting.

Agenda of the meeting: Add additional pickup and drop points.

S. Venkatesh

Chairperson,

Committee for Grievance Redressal
Chairperson

Committee for Grievance Redressal
MNR Dental College & Hospital

Committee:

Dr. Shreya

S. Venkatesh

Dr. Vishnu Priya

VPC

Dr. Ramesh

Ramesh

Dr. Jaya Prakash

Jaya Prakash

Dr. Aditya Mohan

Aditya Mohan

Dr. Surabhi Jaya Shankara Naga Sai

Surabhi Jaya

Dr. Thanda Sreeja

Sreeja

Dr. Ajmera Pprem Sagar

Ajmera Pprem Sagar

Dr. Sunayana

Sunayana

Mr. Ramesh

Ramesh

Principal

PRINCIPAL

MNR Dental College & Hospital
MNR Nagar, Narsapur Road,
SANGAREDDY Dist.-502 294 (T.S.)



**MNR DENTAL COLLEGE AND HOSPITAL
SANGAREDDY**

COMMITTEE FOR GRIEVANCE REDRESSAL

MINUTES OF MEETING

The meeting of the grievance committee was held on 18th January 2022 at 10:00 a.m. in the board room.

The following members were present

- Dr. Shreya
- Dr. Vishnu Priya
- Dr Ramesh
- Dr. Jaya Prakash
- Dr. Aditya Mohan
- Dr. Surabhi Jaya Shankara Naga
- Dr. Thanda Sreeja
- Dr. Ajmera Prem Sagar
- Dr. Sunayana
- Mr. Ramesh

Grievance received

The student complained about adding additional pickup and drop point.

Minutes of the meeting

The meeting commenced with a welcome note by the chairman of the grievance committee. The agenda of the meeting was put forward by the committee members. The transport in charge was informed about the addition of a new stop. The transport in charge agreed to the change and forwarded the proposal to the Assistant Director and management for final approval.

Final redressal

New drop and pick-up points were added for student's convenience.

S. G. Venkata

Chairperson,

Committee for Grievance Redressal
Chairperson

Committee for Grievance Redressal
MNR Dental College & Hospital

[Signature]
PRINCIPAL

MNR Dental College & Hospital
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COMMITTEE FOR GRIEVANCE REDRESSAL

Annual Report 2021-2022

The Grievance Committee received a total number of 1 grievance. The committee contemplated all the grievances by regularly issuing circulars and meetings. In the year 2021-22, a total of 1 meeting was held and the redressal was sought out for the grievance within 4 days. The minutes of the meetings are documented and duly signed by the GC members.

S. Chavhan
Chairperson
Committee for Grievance Redressal
MNR Dental College & Hospital

[Signature]
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MNR Dental College & Hospital
MNR Nagar, Narsapur Road,
SANGAREDDY Dist -502 294 (T.S.)



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COMMITTEE FOR GRIEVANCE REDRESSAL

Date:09/09/2020

CIRCULAR

I hereby request all the members of this committee to attend the meeting which will be held on 10th September at 10.00 am, on Zoom. Also, I request the class coordinators and IT- incharge to be present for the meeting.

Agenda of the meeting: Login issues for online classes.

Pruthwi Krishna
Chairperson,

Committee for Grievance Redressal
Chairperson

Committee for Grievance Redressal
MNR Dental College & Hospital

Committee:

- Dr. Pruthwi Krishna *Pruthwi Krishna*
Dr. Sathya Prakash *Satya.P*
Dr. V Praneetha *Praneetha*
Dr. Sushma Reddy *Sushma*
Dr. Tarun Chowdary *Tarun Chowdary*
Dr. Navya *Navya*
Dr. Prashanth *Prashanth*
Dr. Nithya *Nithya*

Nand

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COMMITTEE FOR GRIEVANCE REDRESSAL

MINUTES OF MEETING

The meeting of the grievance committee was held on 10th September 2020 at 10.00 a.m. on Zoom.

The following members were present

Dr. Pruthwi Krishna

Dr. Sathya Prakash

Dr. V Praneetha

Dr. Sushma Reddy

Dr. Tarun Chowdary

Dr. Navya

Dr. Prashanth

Dr. Nithya

Mr. Sadanandam, IT-Incharge

Class coordinators-

- 1st year co Ordinator- Dr Sangameshwar
- 2nd-year co Ordinator- Dr. Harsha
- 3rd year co Ordinator- Dr Surekha
- 4th year co Ordinator- Dr Deepika

Grievance received

1 student had complained about login issues, they were unable to login into Zoom.

Minutes of the meeting

The meeting commenced with a welcome note by the chairman of the grievance committee. The agenda of the meeting was put forward by the committee members. All the class incharges were given instructions to explain to the students and also have a trial run with them.

Final redressal

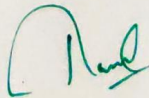
All login issues were addressed and students had no issues joining online classes.


Chairperson,

Committee for Grievance Redressal
Chairperson

Committee for Grievance Redressal

MNR Dental College & Hospital



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COMMITTEE FOR GRIEVANCE REDRESSAL

Annual Report 2020-2021

The Grievance Committee received a total number of 1 grievance. The committee contemplated the grievance by regularly issuing circulars and meetings. In the year 2020-21, a total of 1 meeting was held and the redressal was sought out for the grievances within a day. The minutes of the meetings are documented and duly signed by the GC members.

Prachi Kothari
Chairperson
Committee for Grievance Redressal
MNR Dental College & Hospital

[Signature]
PRINCIPAL
MNR Dental College & Hospital
MNR Nagar, Narsapur Road,
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COMMITTEE FOR GRIEVANCE REDRESSAL

Date: 3/04/2020

CIRCULAR

I hereby request all the members of this committee to attend the meeting which will be held on 4th April at 10.00 am on Zoom. Also, I request class coordinators to be present for the meeting.

Agenda of the meeting: Audio-visual coordination trouble for online classes.

Saithu
PRINCIPAL

MNR Dental College & Hospital
MNR Nagar, Narsapur Road,
SANGAREDDY Dist - 502 294 (T.S.)

Praneetha
Chairperson,

Committee for Grievance Redressal
Chairperson
Committee for Grievance Redressal
MNR Dental College & Hospital

Committee:

Dr. V. Praneetha *Praneetha*

Dr. Nalini *Nalini*

Dr. Karthik Roy *K Roy*

Dr. Uday Shankar *Uday*

K. Neharika *K. Neharika*

Dr. Harika *Harika*

Nand

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COMMITTEE FOR GRIEVANCE REDRESSAL

MINUTES OF MEETING

The meeting of the grievance committee was held on 4th April 2020 at 10:00 am on Zoom.

The following members were present

Dr. V. Praneetha

Dr. Arpita

Dr. Nalini

Dr. Karthik Roy

Dr. Uday Shankar

K. Neharika

Dr. Harika

Class coordinators- 1st year co Ordinator- Dr Sangameshwar

2nd-year co Ordinator- Dr. Harsha

3rd year co Ordinator- Dr Surekha

4th year co Ordinator- Dr Deepika

Grievance received

1 student had complained about having

Minutes of the meeting

The meeting commenced with a welcome note by the chairman of the grievance committee. The agenda of the meeting was put forward by the committee members. A detailed discussion on the various factors affecting the audio-visual coordination was taken into consideration, from which it was understood that the student did not have proper internet facilities as they were residing in remote areas. It was deduced that online classes were difficult for them to follow, hence a decision was made to send the PowerPoint presentations to them to be able to understand the classes.

Final redressal

The HODs from all departments were informed to send the PowerPoint presentation to the students.

Praneetha
Chairperson,

Committee for Grievance Redressal
Chairperson

Committee for Grievance Redressal
MNR Dental College & Hospital

Sithu
PRINCIPAL

MNR Dental College & Hospital
MNR Nagar, Narsapur Road,
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Manoj

PRINCIPAL

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COMMITTEE FOR GRIEVANCE REDRESSAL

Annual Report 2019-2020

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Pranchar
Chairperson
Committee for Grievance Redressal
MNR Dental College & Hospital

Sujitha
PRINCIPAL
MNR Dental College & Hospital
MNR Nagar, Narsapur Road,
SANGAREDDY Dist.-502 294 (T.S.)

Pranchar
PRINCIPAL
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COMMITTEE FOR GRIEVANCE REDRESSAL

Date: 04/02/2019

CIRCULAR

I hereby request all the members of this committee to attend the meeting which will be held on 06/02/2019 at 10:00 am in the board room.

Agenda of the meeting: Request to wear casual dress instead of regular uniform

Pruthwi Krishna
Chairperson,

Committee for Grievance Redressal

Committee:

- Dr. Pruthwi Krishna *Pruthwi Krishna*
Dr. Sathya Prakash *Sathya P*
Dr. Arpitha.K *Arpitha K*
Dr. V Praneetha *Praneetha*
Dr. Abhiram *Abhiram*
Dr. Tanmay *Tanmay*
Dr. Prashanth *Prashanth*
Dr. Nithya *Nithya*

Sathya P
PRINCIPAL

MNR Dental College & Hospital
MNR Nagar, Narsapur Road,
SANGAREDDY Dist.-502 294 (T.S.)

Nithya
PRINCIPAL

MNR Dental College & Hospital
MNR Nagar, Narsapur Road,
SANGAREDDY Dist.-502 294 (T.S.)

Pruthwi Krishna

Chairperson

Committee for Grievance Redressal

MNR Dental College & Hospital



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COMMITTEE FOR GRIEVANCE REDRESSAL

MINUTES OF MEETING

The meeting of the grievance committee was held on 6th February 2019 at 10.00 am in board room

The following members were present

Dr. Pruthwi Krishna

Dr. Sathya Prakash

Dr. Arpitha.K

Dr. V Praneetha

Dr. Abhiram

Dr. Tanmay

Dr. Prashanth

Dr. Nithya

Grievance received

1 student complained about giving permission to wear a casual dress instead of a regular uniform.

Minutes of the meeting

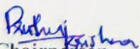
The meeting consisted of the chairman and committee members. The Chairman welcomed the committee and presented the grievance. The request faced many objections and the committee members upheld the decision to continue with the dress code meant for students in the college. This shall assure discipline and neatness in students.

Final redressal

The request was rejected and the same was conveyed to the student


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MNR Dental College & Hospital
MNR Nagar, Narsapur Road,
SANGAREDDY Dist. 502 294 (T.S.)


Chairperson,

Committee for Grievance Redressal

Chairperson

Committee for Grievance Redressal

MNR Dental College & Hospital


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COMMITTEE FOR GRIEVANCE REDRESSAL

Annual Report 2018-2019

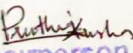
The Grievance Committee received a total number of 1 grievance. The committee contemplated the grievance by issuing circulars and meeting regularly. In the year 2018-19, a total of 1 meeting was held and the redressal was sought out for the grievance within a week. The minutes of the meetings are documented and duly signed by the GC members.


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PRINCIPAL

MNR Dental College & Hospital
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Chairperson

Committee for Grievance Redressal
MNR Dental College & Hospital



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COMMITTEE FOR GRIEVANCE REDRESSAL

Annual Report 2017-2018

The Grievance Committee received a total number of 0 grievances.

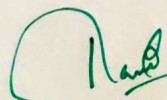

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Chairperson

Committee for Grievance Redressal
MNR Dental College & Hospital



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