



MNR DENTAL COLLEGE AND HOSPITAL

“NAAC ACCREDITED”

(Recognized by MH&FW, Govt. of India & Affiliated to KNR University of Health Sciences)

**MNR Nagar, Narsapur Road, Fasalwadi, Sangareddy 502294, Telangana State, India
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USER AGREEMENT WITH GIGA NETWORKS



Agreement
For
Giga Network Communication Internet Services

Giga Network Communication

Fl.No 108 Chayamina Aptd. A S Raju Nagar, Kukatpally, Balanagar Mandal,
Hyderabad, Trlangana

Agreement For Giga Network Communication Internet Services

This Agreement signed on 1st June 2021

BETWEEN

M/s. GIGA NETWORK COMMUNICATION INTERNET SERVICES having its Regd. Office at Fl.No 108 Chayamina Aptd. A S Raju Nagar, Kukatpally, Balanagar Mandal, Hyderabad, Trlangana herein after called as Giga Network Communication Internet Services, represented by Mr. Shaik Jahangeer Director herein after called as Service provider.

AND

M/s MNR Educational Trust having its registered office at 2-23B/350, Bhagyanagar Phase-III Opp JNTUH, Kukatpally Hyderabad, Telangana. Represented by Authorized Person, Principal and is herein after called as Subscriber.

Whereas Giga Network Communication is engaged in providing INTERNET SERVICES by virtue of its valid franchisee license of City Online Services Pvt Ltd. Issued by the ministry of communications Department of Telecommunications, Govt of India.

Whereas Subscriber is engaged as M/s MNR Educational Trust and requested Giga Network Communication to provide Internet Connectivity on a point to point basis i.e., from Giga Network Communication /POP to the premises of M/s MNR Educational Trust, Sangareddy.

The parties now being desirous of reducing this agreement in writing have entered into this agreement with the manner hereinafter appearing.

GIGA NETWORK COMMUNICATIONS

Flat No. 108, Chayamina Apts., A.S. Raju Nagar, Kukatpally, Balanagar (M), Hyderabad.
Cell : 9346191929 | E-mail : shaikjahangeer@hotmail.com | www.giganetsol.com



1. Subscriber shall pay an amount of Rs 35,300/- (Thirty Five Thousand Three Hundred Rupees Only) Per Month towards the Charges for 1000 Mbps (1:1) Internet bandwidth service. Tax etc are borne by the Subscriber and are not included in the above Pricing and have to be paid as per Govt. of India regulations. Subscriber shall make payments in advance on monthly basis, the billing has been done from the LOC date.
2. No additional payment made by the subscriber towards one time OFC setup/installation charges. Hardware required for connectivity at subscriber end will be taken care by subscriber and maintenance of said connectivity shall be taken care by M/s Giga Network Communication on actual.
3. Service Provider shall provide 1000 Mbps (1:1) dedicated Internet connectivity to the Subscriber.
4. Service Provider shall ensure 99.5% up time. Subscriber assumes the responsibility of going for bandwidth owing to the criticality of his business operations.
5. Subscriber shall use the Internet connectivity at the premises specified at the time of installation to Service Provider, however in case of any possible shift/change of address, Subscriber shall intimate the same to Service Provider in writing wherein Service Provider shall provide Internet Connectivity to the said premises after Inspection of the same.
6. Service Provider shall ensure immediate response on Subscriber queries but will not be responsible for Subscriber's Internal LAN Connectivity issues.
7. In the event of the Subscriber withdrawing from the proposed purchase of Giga Network Communication Internet Services for various reasons inclusive of cancellation of projects etc., any advance paid by the subscriber will be forfeited in total without written notice under any circumstances.
8. If required the up gradation and down gradation of existing bandwidth will be permitted to change during the contract period but the cost per bandwidth will be charged on prorata basis, on the request sent to the service provider through subscriber's official email or official written communication.
9. However at all time, any circuit / link mutually requested proposed & accepted by subscriber and delivered at M/s Giga Network Communication has to mandatorily complete a minimum contract period of 12 Months (One Year) from the date of installation / billing commencement of such a circuit / link in the usual event of M/s Giga Network communications wanting to exit prematurely and terminate a single / multiple circuit /link for any reason although a 60 (sixty) days' notice period is applicable for the overall agreement on the agreed terms of agreement. In such a scenario subscriber is liable to pay to Giga Network Communication an equivalent money for the uncompleted differential balance left over period between early termination of circuit / link and agreed actual actual minimum validity of 12 months (One Year) for each Circuit/link. Actual Bank charges will be collected in the subsequent invoice in case of dishonored cheques. 30 days over Due payment attracts a monthly interest of 2%.

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10. As per Clause 1.12.3 schedule C part II of ISP License agreement Telephony on Internet is not permitted.

11. Service Provider shall seek written approval from subscriber in case of any additional services required on the internet like opening up of voice PORTS/FTP/TELNET/ICMP etc. The said request made by subscriber In the format set by the Giga network Communications, However any service will be under the rules and regulations guidelines as prescribed by the Ministry of Communications , DOT, Government of India, Telecom Regulatory Authority of India or any Statutory Authority of Government of India.

12. This contract is valid for a period of 12 months from the date of agreement and shall be renewed at mutual consent at the end of the contract period.

The agreement signed by both the parties under their signatures with free will on 1st June 2021 and date as referred above.

For M/s Giga Network Communication

For M/s MNR Educational Trust

Mr. Shaik Jahangeer

Asst Director (Admin.)

Signature with Office Seal

Signature with Office Seal

Date: 1/6/21

Date: 01/06/2021

PRINCIPAL

MNR Dental College & Hospital
MNR Nagar, Narsapur Road,
SANGAREDDY Dist-502294 T.S.

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